# Archana

M**:** +1-408-757-0080

# Professional Profile :

* Around **6.7 years** of IT experience in the field of software testing and development.
* In-depth knowledge on different phases of “**S**oftware **D**evelopment **L**ife **C**ycle” (SDLC).
* Comprehensive knowledge on “**S**oftware **T**esting **L**ife **C**ycle” (STLC).
* Experience in **Manual** and **Automation** testing (**Selenium**) on web applications.
* Testing Mobile Operating system and Applications on **‘Android’** and **‘iOS’** devices.
* Core competency in Software Testing, Setting up of test environment, Creation of test scripts / cases, Execution of Manual / Automation tests.
* Proficiency in Regression, Functional, Compatibility, GUI, UAT, System Testing, accessibility testing, IVR testing, Cross - browser and Cross-device testing..
* Experienced in working **Agile** SCRUM and Kanban environment.
* Good knowledge in **Developing** and **Testing Android** applications.
* Web services testing using postman.
* **Certifications** done in “Agile with Atlassian” ‘JIRA’, ‘Swagger’, ‘AWS’, Selenium and ‘Postman’.

# Technical Skills :

**Operating Systems**: Windows, Unix/Linux, Mac **Languages**: C, C++, Java and SQL **Web Technologies**: XML, HTML, Javascript **Version Control Tool**: Git

**Database**: Oracle, MYSQL

**Testing Tools**: Selenium, Postman, Swagger, Soap UI **Bug Reporting Tools**: Bugzilla, Jira, Trello & Buganizer **Mobile Development**: Android Development, ADB

# Achievements :

* “**Best Associate award**” for the “Google Escalation Engineering” team - **Q3 2013** from **Google Inc**. Mountain View, California, USA.
* Published “**Sri Rudram”** App to “Google Play Store” successfully, currently having 10K+ downloads with best rating from users.
* “**Best Tutor Award**” while working at JKC, Eluru in the year 2008.

**Experience Summary**

# Zensar Technologies Ltd.

**Project:** Blitz (Insurance Domain) Mar 2022 to Sep 2023

**Location**: Hyderabad, India

**Role**: Sr. Software Test Engineer

**Description**: Spearheaded the transformation of [Assurant's](https://manage.myassurantpolicy.com/app/login) insurance platform, empowering users to effortlessly view amounts due, manage policies, make payments, obtain proof of insurance and enhancements.

## Responsibilities:

* Orchestrated daily scrum calls and sprint planning meetings, ensuring cross-functional collaboration and adherence to project timelines; facilitated team alignment.
* Involved in creating QA tasks related to the requirement in Microsoft Azure.
* Designing test scenarios and cases.
* Executing, updating the scripts as per the requirement.
* Raising bugs and coordinating with the development team for the fixes.
* Performing Smoke, Sanity, Regression, feature testing, Pre & post-production release testing.
* Responsible for sending status updates and a sign off email from QA.

**Keypoint Technologies Pvt Ltd. Location**: Kondapur, Hyderabad, India **Project:** Xploree Apr 2016 to Jan 2018 **Role**: Sr. Test Engineer

**Description**: Xploree keyboard is an android application which is based on search and discovery platform. It is a user-initiated, hyper-contextual tool with language intelligence that connects mobile device users with brands.

Xploree predicts a user’s needs and provides them with relevant content, apps, deals, and services. It is a user-initiated, non-intrusive, hyper - contextual

## Responsibilities:

* Executing and updating test scripts.
* Estimating the testing process.
* Involved in the Scrum Meetings, Agile development applications testing.
* Performed Sanity and Usability tests.
* Tracking new requirements for the project.
* Discussing weekly status with the project leadership team.
* Ensuring content and structure of all testing documents.
* Update test cases based on the discovered defects.
* Preparing monthly QA reports.
* Maintain, provide status and progress of QA activities
* Checking for timely delivery of issues etc,.

# TechMahindra Ltd.

**Location**: Google Inc. Mountain View, CA. *(Google Inc. Client Location)*

**Project:** Escalation Engineering. June 2012 to Jan 2014

**Role**: Quality Assurance Analyst.

**Description**: Google Inc. receives thousands of feedback reports on all their products from both internal & external customers. The feedback tool gathers all these reports as clusters and classifies them into problems.

## Responsibilities:

* Handling Earth Desktop, Earth iOS and Earth Android products.
* Working as SQA analyst for YouTube iOS, Android and Desktop.
* Testing YouTube iOS and Android app for new builds and Dogfood releases.
* Filing bugs and tracking the bug status.
* Coordinating with teams for better synchronization.
* Conducting Team meetings to exchange the work status.
* Generating status reports to quantify team work.
* Proficiency in using Client-based Tools.
* Involved in Quality Management.
* Adherence to Quality Standards.
* Grouping & Reviewing each cluster to make it as one issue.
* Working along with Dev & QA teams to get user issues resolved.

# Satyam Computer Services Ltd.

**Location:** Google Inc. Hyderabad, India. *(Google Inc. Client Location)*

**Project:** Escalation Engineering. May 2011 to Oct 2011

**Role**: Quality Assurance Analyst.

**Description**: Google Inc. receives thousands of feedback reports on all their products from both internal & external customers. The feedback tool gathers all these reports as clusters and classifies them into problems.

## Responsibilities:

* Worked as offshore POC for Gmail team.
* Investigated bugs and interacted with developers to resolve technical issues.
* Coordinating with teams for better synchronization.
* Conducting Team meetings to exchange the work status.
* Generating status reports to quantify team work.
* Proficiency in using Client-based Tools.
* Involved in Quality Management.
* Adherence to Quality Standards.
* Grouping & Reviewing each cluster to make it as one issue.
* Working along with Dev & QA teams to get user issues resolved.

# Satyam Computer Services Ltd.

**Location**: Satyam, Hyderabad, India. *(Google Inc. ODC)*

**Project:** Orkut - Regression & Exploratory Testing. Aug 2010 to May 2011

**Role:** Test Engineer.

**Description:** Orkut is a social networking website. The service is designed to help users to meet new friends and maintain existing relationships.

## Responsibilities:

* Writing all possible test scenarios to thoroughly test the application.
* Performing Manual Testing on the application.
* Performing functionality testing, which involved testing of all core app functions.
* Performing Regression & Exploratory testing for new builds.
* Responsible for running the same tests on different ‘browser versions’ and browsers (IE, Firefox, Chrome, Safari, Opera).
* Identifying severity of new issues.
* Bug reporting and tracking in Bugzilla tool.
* Preparing Daily & Weekly Status Reports.
* Reviewing test cases prepared by other team members.
* Knowledge transfer to the new team members.
* Interacting with development teams for clarifications on test requirements.
* Completing testing and documentation as per assigned schedule.
* Involved in generation of bug and test case execution reports.

# Satyam Computer Services Ltd.

**Location**: Satyam, Hyderabad, India. *(Google Inc. ODC)*

**Project:** Google Health - Crowd & Exploratory Testing. Feb 2010 to July 2010

**Role:** Test Engineer

**Description**: Google Health provides various facilities for users to store, manage and share all user health and wellness information in one central place.

## Responsibilities:

* Manual/Crowd and Exploratory Testing of components.
* Performing Sandbox Testing.
* Submitting Bugs in Buganizer tool.
* Preparing bug reports and reporting to the Test manager.
* Preparing Daily work Status Reports.
* Led a team of ten members during the course of the project
* Transferring and Acquiring knowledge working with a team of 10 Members on different modules.