JAYAGANDHAN VALARMATHI

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## SUMMARY

* Highly skilled professional with more than **20+ years of experience** managing large-scale traditional Waterfall and Scrum projects
* Extensive experience in IT Industry and a passion for building relationships and exceeding client and management expectations
* Skilled **Technical Project Manager/Project Manager/Applications Architect/ Applications Consultant / Full Stack Software Developer** implementing/Maintaining .Net applications with expert knowledge of **Software design, Implementation** and **RDBMS**
* Skilled development experience in **Database Design** and **Data modeling** using **SQL Server** including T- SQL Queries, Stored Procedures, User-defined Functions, Views, Triggers, Cursors
* Extensive knowledge in working on **Agile methodologies** like **SCRUM, Kanban**. Working knowledge of

#### ceremonies like Sprint planning, Daily stand-ups, Sprint Reviews, Retrospectives, and PI Planning.

* Experience in **MVC** driven approach of building application.
* Experience at working on **JIRA** tools for tracking stories in a Project in a different methodology of Software Development Life Cycle.
* Experienced in Branching, Merging, Tagging and maintaining the version across the environments using GIT (**GitHub**) code repository tool
* Strong skills in team building, communication and presentation, as well as inter-department and executive client relations.
* Proficient with monitoring, logging and Analytics tools like **AppDynamics**, **Cloud Monitor**, **Web View**, **Spectrum**, **Splunk** and **Tealeaf**
* Earned working experiences in the industries of **Media & Entertainment, Hospitality, Casinos, Retail, Ad Sales, Infrastructure** and **Supply chain management**

## KEY SKILLS

**Functional** : Project Management and Delivery, Portfolio Management, Vendor Management, Application Management, Team Management, Product Management, Release, Incident & Problem Management, IT Infrastructure Management, Migration

**Environment** : Windows, Linux, .Net Framework, Visual Studio.NET, MS Azure

**Web & Prog** : C#, ASP.Net, ADO.Net, Webservice, Web API, JavaScript, HTML , XML, SOAP, AJAX, CSS, LINQ, TSQL, WCF, WPF/XAML, jQuery IIS, Tomcat, Apache

**Database** : MS SQL Server, Oracle & MySQL

**Methodologies**:Agile – Scrum, Kanban, SAFe Agilist

BI Tools : SSIS, SSRS & Tealeaf

Other Tools : Jira, ServiceNow, Microsoft Teams, Office 365, AEM, Aptos, CA Cloud Monitor, AppDynamics, Spectrum, Nagios, CA APW Web View and CA ADA, CA Service Catalog, CA Service desk, SCCM, ITSM, RDC, WebEx Teams, WebEx Meetings, Ring Central, UMP, MPP, Visio, TFS, VSS, IBM Clear case, VSS, TFS, OneDrive, Aptos POS, Aptos Sales Audit, Aptos CRM, Epicor Services, Jesta-Vision, Radial, Mi9-Just Enough, Akamai, RVM, Sharepoint

# EXPERIENCE

**UNIVISION COMMUNICATIONS INC** Jul 2022 to Present

### Technical Project Manager

#### Bug Fixing, Issues tracking, Incidents resolution, Enhancement and problem Management for Ad sales

- Network, Local & National business applications

* **Project planning** and **management, scheduling** the timeline**, executing** each phase**,** managing **budget**
* **In-depth understanding** and **Mentoring** of the Ad Sales process required such as Order Planning and Forecast, Ratecard and Inventory Management, Stewardship and Reporting, Order set-up and Maintenance and Upstream and Downstream **Integration** of Sales applications
* **Develop** and **maintain scripts** to **automate** the application batch processes
* **Optimize application performance** and address identified gaps such as database improvement using table **indexes, SQL query optimization** and **enhancing order lock process**
* To understand and resolve user application queries in a timely manner with user satisfaction. Address **connectivity failures, data integrations** issues and workflow with both upstream and downstream integrated applications such as Maestro Research, WideOrbit Traffic, Salesforce CRM, MDM and BI
* Responsible for **administrative activities** such as user access management request for onboarding, transfer and terminations of application users. To set-up user access groups based on the Sales Team structure and requirements. Also, to set-up and maintain approval groups for Order approval process for Planning, Pricing and Inventory Teams
* Responsible for **Defect reporting, analysis and solutioning**. New release installation, User acceptance testing and business sign-off
* Mentor the team for development of **complex TSQL statements** and other delivery tasks
* **Develop tools to automate and streamline** repetitive support tasks and issues
* Identifying and preparing list of **enhancement/features** required to be implemented in future releases
* Responsible to address adhoc database change request and addressed by **developing advanced database SQL scripts**
* Liaising with Univision teams, customers and third-party consultants and vendors. Participate in outage calls, conference bridges and meetings to manage resolutions requirement and propose cost effective solutions. Expertise required to seamlessly switch between business and technical discussion. Coordinate with Agency Team and IT Support to clarify Order and Invoice EDIs process and to jointly investigate on reported issues.
* Recommend, schedule, and perform Sales systems improvements and upgrades. Deploy changes in Sales systems using the Change management process in ServiceNow. Independently install, customize and integrate Sales software packages to automate tasks through appropriate tools and scripting effectively
* Familiarize the team with the customer needs, specifications, techniques and tools to support task performance
* Responsible in scrum/daily standup meetings, sprint meetings, Sprint review, backlog review meetings, coordinate projects with development team, connect with business team on requirements and meet with leadership on status updates weekly.

**COLE HAAN LLC** Apr 2020 to Jun 2022

### Technical Project Manager

* Accountable as a Technical Project Manager and responsible for Cole Haan’s Retail, Enterprise Orders Management and Merchandizing Applications
* **Project planning** and **management, scheduling** the timeline**, executing** each phase**,** managing **budget**

#### Involved on Bug Fixing, Issues tracking, Incidents resolution, Enhancement and problem Management

for Point of Sale, Enterprise Orders Management, Vision and Merchandizing Applications

* Managed end-to-end Technical project delivery
* Prepare project **deliverables**, **finances**, **resource allocations**, **documentation** and **status**
* Worked as the **SME** for POS applications and process and **Mentoring** the team for the respective day to day deliverables
* Involved on complex **database, relations, views, triggers, indexes, functions and stored procedures**

creations and bug fixings

* Developed project plans with forecasts, estimates, and resource assignments
* Involved on Risk assessment, Change implementation, Application Analysis, Projects Monitoring
* Engineered on Automation, process improvement,
* Involved, reviewed and overseen the pre and post Go live activities, issues solvation and customer support
* Knowledge Acquisition, Shadowing and reverse shadowing
* Responsible for Point of sale for any application service impacting and send out the periodic updates to business users
* On call support beyond business hours
* Responsible in scrum/daily standup meetings, sprint meetings, Sprint review, backlog review meetings, coordinate projects with development team, connect with business team on requirements and meet with leadership on status updates weekly.

**MGM RESORTS INTERNATIONAL** Feb 2013 to Mar 2020

### Applications Architect

* Collaborate with project teams and stakeholders to ensure successful delivery of applications and systems
* Received **R & R award, Rock Star awards** for the years 2015 to 2017
* Identified and addressed performance bottlenecks in the application architecture
* Engineered business logic for Booking Engines software system using C#.
* Involved on Bug Fixing, Issues tracking, Incidents resolution, Enhancement and problem Management for **Ecommerce Booing Engine**, **Property Websites**, **Mlife insider**, **Loyalty Marketing Engine**, **MPE Guest books** Applications
* Communicated status updates to product, application, business, executives, higher management and team members across the organization
* Post production application support which includes **bug fixing, Requests execution, Change implementation, problem solvation** and **customer support**
* **Project planning** and **management, scheduling** the timeline**, executing** each phase**,** managing **budget**
* Working closely with MGMRI’s Project team members for all the windows 2008 and SQL server 2008 migrations planned / planning / scheduled and preprocess and coordination for Go live
* Developed project plans with forecasts, estimates, and resource assignments
* Coordinating with required groups (MGM Ops internal / MGM Business / PMO / Vendors / Others) for SQL migration Go live, Pre and Post activities
* Owned Windows 2008 and SQL server migrations from Applications support management standpoint
* Owned the SQL server migrations, Office 365 migrations from Level 2 Applications support management standpoint
* Involved on Risk assessment, Change implementation, Application Analysis, Projects Monitoring
* Engineered on Automation, process improvement
* Worked on database, relations, views, triggers, indexes, functions and stored procedures creations and bug fixings on various complex MGM Applications
* Worked as the SME for Marketing applications including Booking engines and Mentoring the team for the respective day to day deliverables
* Monitoring the Applications and responsible to include MGM ops team if service impacting, Involving with all the required groups(MGM Ops internal / vendors) to resolve the incident
* 24/7 On call support beyond business hours
* Owning the incidents, requests, changes and tracking till closure and Update activity log in Service desk
* Involved, reviewed and overseen the pre and post Go live activities, issues solvation and customer support, Knowledge Acquisition, Shadowing and reverse shadowing
* Prepare project deliverables, finances, resource allocations, documentation and status
* Responsible for Point of sale for any application service impacting and send out the periodic updates to business users
* Responsible in standup meetings, coordinate projects with Other stakeholders, connect with business team on requirements and meet with leadership on status updates weekly.

**NBC UNIVERSAL** May 2007 to Jan 2013

### Technical Lead

* Played a key role as leading the Development and Enhancement Onsite and Offshore teams in Technical aspect.
* Received various NBCU Team awards
* Involved in requirement gathering, Requirement Analysis, Estimation, Design and Development, review and testing of NBC Universals multiple applications
* Created databases, stored procedures, views , triggers, indexes, relations, functions

**RAMCO SYSTEMS** May 2003 to Apr 2007

### Analyst Programmer

* RAMCO ERP Product Requirement analysis, Design, development, Testing
* SME on RAMCO ERP Product Purchase and Sales Modules
* Defect fixing and maintenance

# EDUCATION

* University of Madras, INDIA – Master of Computer Applications (2003)
* Bharathidasan University, INDIA – Bachelor of Science, Computer Science(2000)