**Rupali Rane**

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A seasoned Technical Program Manager with expertise in steering a wide array of projects across SaaS, Finance, CRM, Information Security, and Cloud Technology sectors. Demonstrated success in orchestrating the deployment of IT infrastructure, spearheading globalization initiatives, and overseeing specialized systems such as bankruptcy intelligence. Proficient in enhancing project efficacy by seamlessly integrating advanced technologies, notably AI/ML solutions and unified analytics platforms, to yield strategic business outcomes within dynamic, global landscapes.

# SKILLS SUMMARY

* **Tools:** Asana, Confluence, JIRA, Jira Align, Slack, Smartsheet, SharePoint, Wiki, Tableau, Qlik Sense.
* **Project Management:** SAFe 6.0 Agilist, Scrum, Kanban, Waterfall, Hybrid.
* **Leadership Skills:** Cross-functional skills and negotiation, technical leadership, Project planning, Project execution, Stakeholder management, Resource management, Risk management, SWOT analysis, resource coordination, Supply chain management, Budget management.
* **Cloud Platform:** AWS.

# EDUCATION

* **MS: Computer Science –** Cal State East Bay
* **BS: Electrical and Electronics Engineering –** India

# WORK EXPERIENCE

**TransUnion •** USA 4/22 –2/24

**Sr Technical Program Manager**

* Led a team of over 25 engineers in developing and launching an advanced data analytics platform using Tableau, which enhanced data-driven decision-making.
* Ensured seamless and 100% successful migration of Atlassian from on-premises to cloud-based environment in 6 months.
* Implemented Agile methodologies improving project deliverability by 65% in a span of one year.
* Led a data analytics initiative for Canadian clients, managing the full data lifecycle from ingestion to insights, achieving a 90% success rate in delivering actionable customer intelligence.
* Led the strategic migration from Okta to Ping Identity with a 100% success rate, managing planning, execution, and stakeholder engagement to enhance security and authentication efficiency.
* Managed a high-risk project with a $6M budget, successfully delivering 85% of project milestones on time.

**Verisk Financial •** USA (acquired by TransUnion)4/20 - 3/22

**Sr Technical Program Manager**

* Managed the successful execution of multiple programs by tracking dependencies and managing cross-functional risks resulting in an increase in team efficiency by 60%
* Oversaw NPI (New Program Initiatives) initiatives, managed expenses, and led a 10-member dev and QA team, ensuring alignment with management requests and budgetary goals.
* Reduced project delays and cost overruns by 20% through robust risk management strategies.
* Conducted daily stand-ups, sprint planning, sprint reviews, and retrospective meetings.
* Led a 10+engineer team in developing a Bankruptcy intelligence system that now serves over 1 million users, boosting customer satisfaction by 18%.

**8x8 Inc •** USA 8/11 - 3/20

**QA Manager / Technical PM**

* Successfully drove launch of Globalization initiative across 48 countries for 8x8 Jitsi product in a year.
* Managed a cross-functional team of over 10 engineers to develop 8x8's cutting-edge unified analytics platform, integrating AI/ML capabilities across all products.
* Implemented the acquisition of the SpearLine automation tool for Globalization call testing, leading to a significant 30% reduction in quarterly expenses. Collaborated with business unit to create purchase order for the tool.
* Managed cross-functional teams to drive successful execution of Virtual Office and Contact center projects (both web and mobile), ensuring alignment with business goals and timelines.
* Led multiple large-scale CRM (SaaS) implementation projects from inception to completion.
* Spearheaded the adoption of CI/CD pipelines across software products, reducing release times by 60% and enhancing team efficiency.
* Led the development and deployment of B2B e-commerce platforms, enhancing client interactions and transactions, and significantly boosting service delivery and operational efficiency.

**Contactual Inc •** USA (acquired by 8X8 Inc) 8/08-8/11

**QE** **Engineer**

* Executed multiple CRM Integration projects with Salesforce, NetSuite, Zendesk as QA engineer.
* Forged strategic partnerships with top software vendors, achieving a 35% reduction in costs and expanding access to technological resources.

# CERTIFICATIONS

* **Project Management Professional (PMP) –** 3/24
* **AWS Certified Cloud Practitioner** – Amazon 9/23-9/26
* **Databricks Generative AI fundamentals** – Databricks 04/24-04/26
* **Certified SAFe 6 Agilist -** Scaled Agile Inc **-**10/23 - 10/24
* **Berkeley Haas:** 3/24 – present - AI: Business Strategies and Applications
* **Certified ScrumMaster (CSM)-** Scrum Alliance, Inc. **-** 1/20 - 2/22

**AWARDS & SCHOLARSHIPS**

* **Key Contributor and 8x8 Action Award** 7/16, 5/14, 12/19