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| **Skills self-assessment:**Agile/SCRUMSDLCData Analysis Analytical skillsProduct MgmtSGML/XMLMobile NetworkMortgage DomainMS Office ToolsMotivationInterpersonal skillsOrganization skills | Motivated and hard-working individual looking for Senior Analyst / Product Owner positions.\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**Certifications/Qualifications:**Professional Scrum Product Owner I | 1133552Professional Scrum Master II | 1130597Professional Scrum Master I | 1009507Post Grad degree: Master’s in Science (Electronics)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**Skills:*** Experienced Analyst with extensive experience in ETL processes and data analysis using SQL, excel spread sheets and reporting using Tableau
* Extensive experience in In-house/COTs products such as MapInfo Pro, Rohde & Schwarz NQDI, Accuver XCAL/XCAP and Delorme Street Atlas.
* Knowledge JIRA, Confluence, XML, Microsoft Office suite of applications such as Excel, WORD and PowerPoint.
* Strong Analytical background with very good problem-solving skills.
* Proven ability to manage diverse teams, fostering collaboration and implementing process improvements to enhance efficiency.
* Adept at balancing multiple priorities, solving complex problems, driving team development through coaching and mentoring with strong communication skills.
* A quick learner with adaptability in a fast-paced changing environment.
* Understanding of basic concepts of Amazon AWS cloud technologies.
* Trained in Software development life cycle with emphasis on Business Analysis.
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| **Work Experience:****Team Lead - Global Wireless Solutions Inc.: Jan 2020 till date*** Create Product template/requirements backlog and work with software teams to ensure timely delivery.
* Perform Data integration and visualization reports using Tableau and Crystal Reports.
* Perform in-depth data and trend analysis using tools in Excel such as PIVOT and VLOOKUP to define KPI metrics to various departments across multiple database systems.
* Perform geospatial analysis using Pitney Bowes MapInfo to visualize high-quality interactive thematic maps to stakeholders
* Prioritize daily/weekly/monthly tasks for a team of 10 people across multiple projects meeting consistent delivery timelines.
* Take demo of the Product and reports generated to ensure adherence to high-quality standards and present final product to stakeholders
* Troubleshoot issues/defects and triage with appropriate parties for timely resolution.
* Resolve conflicts between team members by facilitating discussions for mutually agreeable solutions and establishing open relationships.
* Train and coach team members on company processes and quality requirements.
* Promoted positive work environment by fostering teamwork, open communication and employee recognition initiatives.

**Data Administrator - Global Wireless Solutions Inc: Jan 2013 – Dec 2019*** Perform quality analysis on data from various Data Collection sources for benchmarking mobile network coverage.
* Integrated multiple sources of disparate data into cohesive datasets using ETL processes, improving overall analytic capabilities.
* Generated daily reports using combination of in-house software tools.
* Executed SQL queries to perform data validation on SQL Server to ensure data compliance.
* Utilized data visualization tools to effectively communicate business insights to stakeholders using Tableau and Excel.
* Developed network performance reports using Tableau that tracked KPIs for stakeholders.
* Used statistical methods using Excel to analyze data and generate useful client reports.
* Proactively engaged with multiple departments across the organization to achieve smooth operations.

**Process Quality Analyst / Group Leader / Logistics Manager - Apex Advanced Technologies,** **Apex Data Services: Jun 1997-Oct 1999*** Implemented SGML-based reproduction of the source materials including emphasis on hyper linking to Images, Tables and Math Equations for OVID (USA) and ELSEVIER (Paris).
* Participated in the data conversions of customer data for InfoUSA, Nebraska US in 1999. Facilitated and implemented the production process.
* Handled production on SGML Indexing for customers CHADWYCK HEALEY (London).
* Coordinated with Quality Control groups on the accuracy of various projects delivered data.
* Implemented Technical Query Management System to resolve technical queries related to production issues.
* Developed Logistics Management System application using FoxPro that allows Logistics to track every detail of Logistics functions and generate daily/weekly/monthly reports.
* Developed an Automated Invoicing System which produces graphical representation of the invoices on weekly/monthly basis.
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