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| **Skills self-assessment:**  Agile/SCRUM  SDLC  Data Analysis  Analytical skills  Product Mgmt  SGML/XML  Mobile Network  Mortgage Domain  MS Office Tools  Motivation  Interpersonal skills  Organization skills | Motivated and hard-working individual looking for Senior Analyst / Product Owner positions.  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**Certifications/Qualifications:**  Professional Scrum Product Owner I | 1133552  Professional Scrum Master II | 1130597  Professional Scrum Master I | 1009507  Post Grad degree: Master’s in Science (Electronics)  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**Skills:**   * Experienced Analyst with extensive experience in ETL processes and data analysis using SQL, excel spread sheets and reporting using Tableau * Extensive experience in In-house/COTs products such as MapInfo Pro, Rohde & Schwarz NQDI, Accuver XCAL/XCAP and Delorme Street Atlas. * Knowledge JIRA, Confluence, XML, Microsoft Office suite of applications such as Excel, WORD and PowerPoint. * Strong Analytical background with very good problem-solving skills. * Proven ability to manage diverse teams, fostering collaboration and implementing process improvements to enhance efficiency. * Adept at balancing multiple priorities, solving complex problems, driving team development through coaching and mentoring with strong communication skills. * A quick learner with adaptability in a fast-paced changing environment. * Understanding of basic concepts of Amazon AWS cloud technologies. * Trained in Software development life cycle with emphasis on Business Analysis. |

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| **Work Experience:**  **Team Lead - Global Wireless Solutions Inc.: Jan 2020 till date**   * Create Product template/requirements backlog and work with software teams to ensure timely delivery. * Perform Data integration and visualization reports using Tableau and Crystal Reports. * Perform in-depth data and trend analysis using tools in Excel such as PIVOT and VLOOKUP to define KPI metrics to various departments across multiple database systems. * Perform geospatial analysis using Pitney Bowes MapInfo to visualize high-quality interactive thematic maps to stakeholders * Prioritize daily/weekly/monthly tasks for a team of 10 people across multiple projects meeting consistent delivery timelines. * Take demo of the Product and reports generated to ensure adherence to high-quality standards and present final product to stakeholders * Troubleshoot issues/defects and triage with appropriate parties for timely resolution. * Resolve conflicts between team members by facilitating discussions for mutually agreeable solutions and establishing open relationships. * Train and coach team members on company processes and quality requirements. * Promoted positive work environment by fostering teamwork, open communication and employee recognition initiatives.   **Data Administrator - Global Wireless Solutions Inc: Jan 2013 – Dec 2019**   * Perform quality analysis on data from various Data Collection sources for benchmarking mobile network coverage. * Integrated multiple sources of disparate data into cohesive datasets using ETL processes, improving overall analytic capabilities. * Generated daily reports using combination of in-house software tools. * Executed SQL queries to perform data validation on SQL Server to ensure data compliance. * Utilized data visualization tools to effectively communicate business insights to stakeholders using Tableau and Excel. * Developed network performance reports using Tableau that tracked KPIs for stakeholders. * Used statistical methods using Excel to analyze data and generate useful client reports. * Proactively engaged with multiple departments across the organization to achieve smooth operations.   **Process Quality Analyst / Group Leader / Logistics Manager - Apex Advanced Technologies,**  **Apex Data Services: Jun 1997-Oct 1999**   * Implemented SGML-based reproduction of the source materials including emphasis on hyper linking to Images, Tables and Math Equations for OVID (USA) and ELSEVIER (Paris). * Participated in the data conversions of customer data for InfoUSA, Nebraska US in 1999. Facilitated and implemented the production process. * Handled production on SGML Indexing for customers CHADWYCK HEALEY (London). * Coordinated with Quality Control groups on the accuracy of various projects delivered data. * Implemented Technical Query Management System to resolve technical queries related to production issues. * Developed Logistics Management System application using FoxPro that allows Logistics to track every detail of Logistics functions and generate daily/weekly/monthly reports. * Developed an Automated Invoicing System which produces graphical representation of the invoices on weekly/monthly basis. |