Venkata Ramana Sathivada

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# Profile

I have a passion for learning and a strong ambition to work for a competitive, diverse environment. I am habituated working with a variety of people including customers, engineers, managers, and end-users. I'm finding new opportunities to learn, and I have a natural disposition to learn quickly and to excel. I am an articulate communicator at all levels, and I’m committed to professional excellence.

# Professional Experience

**Designation:** IT Analyst **|** TATA Consultancy Services Pvt.Ltd (TCS) **|** *Hyderabad, Telangana, India*

**Project-2 Description:** At STAR2 Data Warehousing we develop and support the ETL load of STAR2 data of TCS. Data from various applications including transactions is extracted and loaded to Oracle tables based on business logic. These jobs are scheduled using Autosys and Control-M.

**Role**: ETL Developer and Production Analyst **Jan 2019 – Jul 2022**

* Over 6+ years of work experience in all phases of Analysis, Design, Development, Implementation/Deployment and support of Data Warehousing /using Informatica (ETL), Autosys (Scheduling), Control-M (Scheduling), Unix and SQL.
* Automated more than 7 process which reduced the manual monitoring activities.
* Efficiently worked has a Informatica Developer, Tester and L1 /L2/L3 Support Activity.
* Rectified the outstanding bugs and Fixed Bugs that had been dormant for more than a decade.
* I underwent training on data quality procedures to address data-related issues effectively, and subsequently, I modified existing mappings to accommodate changes in requirements.
* Appreciated by client for analytical ability, problem solving, creativity and proactiveness attributes.
* I actively engage in code debugging and review processes, ensuring the development of high-quality solutions while adhering to best practices and standards. I bear responsibility for delivering code promptly without compromising on quality.
* Extensively worked on Informatica PowerCenter Tool to formulate mappings to implement the business logic. Used transformations like lookup, update strategy, expression, filter, router, aggregator, source Qualifier.
* Involved in designing the Mappings and Reusable Transformations according to the ad-hoc business needs.
* Passionate Team Player, including DBA's, ETL Team, Technical Architects, QA, and Business Analysts to define the best solution. Trouble Shooting, problem solving and multi-tasking skills, as well as communication and interpersonal skills are key feature of mine.

**Designation:** System Engineer **|** TATA Consultancy Services Pvt.Ltd (TCS) **|** *Hyderabad, Telangana, India*

**Project-1 Description:** Tata Teleservices Limited (TTSL) is an Indian broadband and telecommunication services provider in India offering Fixed-line and mobile telephony, broadband and fixed-line internet services, digital television and network services.

**Role**: Production Analyst and Executive **Feb 2016 – Dec 2018**

* Providing Production Support (L1, L2 & L3) in terms of incident management: identifying issues, reporting incidents, escalations, troubleshooting, problem resolution in a timely manner, and post implementation reviews.
* I take proactive measures to anticipate, investigate, and resolve issues within applications and services. I coordinate the implementation of agreed-upon remedies and preventive measures while analyzing patterns and trends to enhance efficiency.
* I handle troubleshooting tasks for Control-M, Informatica, and SQL job failures, collaborating closely with team members on daily activities and providing updates to higher management, clients, and business users. I ensure timely delivery of tasks assigned to team members and automate manual activities while implementing permanent fixes for recurring application issues.
* Worked on Informatica Developer and played a key role in ETL development using Informatica 9.x to implement the business requirements for CC data. Communicated with business customers to discuss the issues and requirements.
* Performed code review and walk through for newly developed Informatica mapping/workflows. Developed and Scheduled the Control-M jobs to run the developed workflows. Performed ETL testing, UAT testing and deployed the code to production.
* Created various mappings to load data from sources like Oracle and Flat file into different stages like Landing, Staging and Target tables. And Performed activities like defect tracking, verification, performance tuning and redesigning of existing informatica workflows.
* Used ITSME TOOL and Jenkins to migrate the code to QA environment.
* I am tasked with overseeing the flawless execution of workflows and validating data according to the functional specifications outlined by the business.
* I actively participated in the maintenance of the Informatica ETL platform by managing infrastructure upgrades, applying patches on application servers, and monitoring its health.
* I intricately involved in conducting thorough root cause analyses of production issues, subsequently delivering intricate solutions to address them effectively to the business team within my project.

# Technical Skills

* Informatica PowerCenter ETL Tool
* Unix
* Control-M Jobs Scheduler Tool
* ITSME Ticketing Tool
* Star1 & Star2 Metasolv Application Tool
* Tableau
* TIBCO BW
* SQL
* Autosys Jobs Scheduler Tool
* Service-now Ticketing Tool
* BOB Flat File Validation Tool
* Java
* Python

# Education

**Texas Tech University**, *Lubbock, Texas, USA* **Aug 2022 – May 2024**

*Master of Science in Computer and Information Science* **GPA: 3.46**

**Andhra Loyola College,** *Vijayawada, AP, India* **Jun 2012 – May 2015**

*Bachelor of Computer Science* **GPA: 3.48**

# Certifications

* + Data Warehouse Engineer Professional Certificate | IBM
	+ Databases and SQL for Data Science with Python | IBM

# Achievements

* + Team under my guidance has outperformed and received the “**Delivery Excellence Award”.**
	+ Received a “**Certificate of Appreciation”** for resolving the critical issue present in application over a decade.
	+ **Estimated** and **drafted** a proposal of Application Migration project and **assisted** the team to complete it within the deadlines.
	+ Technically **evaluated 30 candidates** out of which **10 applicants** are **hired** in recruitment drive.