**AK KOMMULA**

Madison, WI

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**ABOUT**

With over 10 years of experience as a Business Analyst and Scrum Master, I am experienced in identifying and defining complex business needs, dedicated to maximizing value provided by an IT solution. Focused on building strong relationships within cross-functional project teams.

**PROFESSIONAL PROFILE**

* A Business Analyst with experience in healthcare and banking/finance domain with a developing technical skill set. Effective team member with excellent interpersonal skills.
* Experienced in **Software Development Life Cycle (SDLC),** and **AGILE**.
* Collecting, understanding, and transmitting the business requirements for the project and translating these into functional specifications.
* **Anti-Money Laundering (AML),** Customer Identification Program (KYC/CIP), CCAR Regulatory Reporting, Dodd-Frank Act
* Expertise in **Microsoft Office Suite**.
* Experienced in **MS Visio, Figma, SharePoint, Lucid Chart**.
* Experienced in **Waterfall** and **Agile** framework (**Scrum methodologies**).
* Strong written and verbal communication skills
* Team Player with minimum supervision in projects
* An effective communicator with relationship management skills with the capability to relate to stakeholders and technical teams.

**TECHNICAL SKILLS**

**Primary Skills:** Business Analysis, Conversion Analysis, Software Development Life Cycle (SDLC), AGILE, Waterfall

**Management Skills:** Client Vendor Interfacing, Organization Skills, Presentation Skills

**Requirement Management Tools:** JIRA, Rally, SNOW, Data Navigator, Confluence

**Business Modeling Tools:** MS Visio, Figma, LucidChart, Miro, Swim lanes

**Technical Skills:** Epic, PeopleSoft, Workday, Anti Money Laundering (AML), Know Your Customer (KYC), SailPoint (IAM).

**PROJECT EXPERIENCE**

**State of Wisconsin**

**Business Analyst II**   **Feb 2023 – Mar 2024**

* Leading requirements gathering and analysis for the enhancement of the **PeopleSoft** application, along with optimizing multiple Human Resources applications and services such as **SAP HR**, **Fieldglass**, **Workday**
* Functional and technical exposure of PeopleSoft modules like **HR**, **Payroll**, **Benefits**, **Employee Self Service**, etc.
* Documenting and reengineering business processes to improve efficiency and effectiveness in environmental data management.
* Collaborate with cross-functional teams, including IT professionals and stakeholders, to ensure the delivery of a user-centric and robust database system.
* Perform ETL and multi-dimensional model processing using **MS SQL**, **Excel**, **VBA**.
* Experience with **Data Analysis and Management.**
* Driving improvements in data integrity, system performance, and user access controls through meticulous analysis and innovative solutions.

**Koppers, Madison WI**

**Business Analyst**    **Aug 2022 – Feb 2023**

* Use BPA method to define business process landscape, process flows and requirements for projects across the enterprise.
* Led the analysis for strategic and high-impact divisional projects, harmonizing cross-functional team efforts to align business objectives with IT capabilities.
* Built strong partnerships with enterprise architects and stakeholders, capturing essential business requirements to guide solution development.
* Conducted in-depth research and analysis in collaboration with architects to identify optimal business application software.
* Assumed project management responsibilities for designated projects, ensuring alignment of resources and timely issue escalation.
* Identification and remediation of highly complex issues and defects for the Prudential Data governance product of the Wholesale **BSA/AML program**
* Worked closely with stakeholders to gather requirements for the **API implementation**. This included defining the API resources, methods, parameters, and payloads, as well as specifying the API usage limits, rate limiting, and other restrictions.
* Involved in developing sales or marketing forecasts and budgets, and monitoring performance against these targets.
* Worked with the procedures of Banking Regulatory Compliances - **Anti-Money Laundering (AML),** **Customer Identification Program (KYC/CIP), CCAR Regulatory Reporting**, **Dodd-Frank Act.**

**Exact Sciences, Madison, WI (Biotechnology)**

**Business Analyst II**   **Oct 2021 – Aug 2022**

* Elicit, analyze, communicate, and validate business and user requirements for applications and services such as **Epic**, **Calabrio**, **Five9**, **Concord**, etc.
* Assist in converting new business lines and utilizing data to resolve business issues by designing or developing business processes.
* Attending customer kick-off meetings and gathering the business requirements needed for a successful project or conversion.
* Review Client RFPs and assist in writing proposals.
* Prepare Gap assessments and present to client, business, and technical teams for confirmation.
* Ensure that all business solutions and systems are adequately documented as to their purpose and function.
* Experienced in Identity and Access Management (IAM).
* Configuring and administering metre data management systems to gather and store data from smart metres.
* Analysed sales or marketing data to identify trends, patterns, and opportunities for growth.
* Developed financial reports and **dashboards** that provide insights into sales or marketing performance.
* Involved in developing and maintaining financial models to **track revenue**, **costs**, and **profitability** of products or services.

**Cielo Talent, WI**

**Client: Grifols (Pharma)**

**Business Analyst / Conversion Analyst**  **Jan 2020 – Feb 2021**

* Experienced in different software development life cycle (SDLC) methodologies including **Rational Unified Process (RUP), Agile (SCRUM)**, and **Waterfall etc**.
* Worked on capturing requirements for **API specifications** to capture those request and response parameters, also did work on the web service integrations.
* Analysed and documented the root causes of performance issues in development, test, and production environment.
* Worked with the testing team to review system test plans and system test modules before implementation.
* Prepared functional flow diagrams, context diagrams and other high-level diagrams for documenting the functionality of separate modules using **MS-Visio** and UML.
* Conducted weekly communication meetings with development and technical team to discuss the LOBs common issues and find out the solutions for the Issues.

**Intelligence (NTT DATA), India**  **Aug 2019 – Dec 2019**

**Sr. Business Analyst**

* Conducted Brainstorming and JAD Session to gather**Business Requirements** from **Market Risk Group**, **Risk Reporting Team** and other stakeholders (PMEs, Compliance, etc).
* Analyzed **IAM system** data extracts to align work efforts with mergers, acquisitions, and divestiture of new or existing businesses.
* Conducted Gap Analysis of the features and functionality of current platform version and new version to determine the new functions to be added in.
* Provided direct technical evaluation of third-party products for inclusion in IAM solutions and define software development processes.
* Used SQL Assistant tool to import the data from a csv file on desktop into Teradata to analyze the requirement.
* Assist large financial services institution with security **IAM application** on-boarding project and business analysis
* Identify dormancy threats and security risk for **Global Information Security**; consult and provide recommendations to enforce an identity access management (IAM) enterprise policy

**Salesforce.com, India**

**Business Analyst I**   **Nov 2018 – Jul 2019**

* Helped analyzing business processes and created Business Requirement Definitions for new Empower functionality to accommodate specific regulatory and business requirements.
* Involved in implementing strategies to enable data flow from the loan servicing system to various downstream system including regulatory systems.
* Conducted **JAD sessions with management, SME, vendors,** users and other stakeholders for open and pending issues.
* Conducted a comprehensive use case analysis to determine key abstractions such as loan underwriting, loan-closed, borrowers-info, mortgage-payments etc, and their mapping to the standard analysis mechanism to enable maximum reuse.

**Deloitte Support, India**

**Quality/Business Analyst Apr 2015 to Oct 2018**

* Worked as a Business Analyst, leveraging the knowledge gained for migrating the Commercial Lending Process from existing AFS Application to the new application platform Empower, mainly focusing on the Commercial Lending Servicing process.
* Created various Reports (summary reports, matrix reports, pie charts, and graphics) and Report Folders to assist Service managers to better utilize Sales force and configured various Reports and for different user profiles based on the need in the organization.
* Created Interface test cases, report test cases, expected results validation, defect tracking using clear quest, version control using Clear Case VOB.
* Performed requirements gathering from the business users of the system while adhering to SDLC (Software Development Life Cycle) industry best practices.

**FactSet Systems**

**Recruiting Specialist II Nov 2011 to Apr 2015**

* Played multiple roles in contributing to scale the organization from 950+ employees during my joining, to 2000+ employees today partnering with diverse business groups.

**EDUCATION:**

Master of Business Administration Degree (MBA) HR – Jawaharlal Nehru Technological University; India - Jun 2011

**CERTIFICATION:**

EXIN Agile Scrum Master – Jan 2021